



Policy Name: Customer Electrical Maintenance Policy

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## 1. PURPOSE

Customers requiring Council to disconnect and reconnect the electricity supply to their installation for electrical work to be conducted.

The requirement of integrity in the safe connection and disconnection of consumer's premise is a priority. This policy in conjunction with the relevant procedure will reduce the likelihood of a dangerous condition to be present upon the reconnection of a consumer's installation after electrical works have been conducted.

## SCOPE

The framework of this policy incorporates the alteration and/or addition to the wiring systems installed into Council infrastructure, e.g. metering systems.

The framework of this policy excludes:

- New connection of an electricity supply and
- Transfer of billing accounts and
- Non Payment of billing accounts and
- Alterations to a consumers service

## 2. POLICY

### 2.1 Disconnection/Reconnection of Electricity Supply to Premise

Council's distribution licence requires the owner's authorisation for disconnection and reconnection of the property; this is to be done by written notification to the Council.

### 2.2 Fees and Charges

Approved fees and charges of Council impose a full cost recovery for work conducted. Fees must be referenced to the approved fees and charges schedule. Such fees are as follows but not limited to:

- Connection Fee
- Labour cost (if required)
- Installation of Associated infrastructure (if required)

These fees may, at the discretion of Council be augmented; depending on work required and duration of work.

**2.3 Certificate of Compliance**

Prior to any reconnection in reference to the Council's connection policy and the Electricity Act 1996, must provide to Council a signed Certificate of Compliance by a licenced electrical contractor.

**3. STATEMENT OF ADOPTION AND REVIEW**

This policy was adopted on the..... and shall be reviewed annually, by Council in conjunction with the reviewed fees and charges.

The Council may at any time alter this policy or substitute a new policy.

**4. OTHER ASSOCIATED POLICIES**

Council Connection Policy  
Electricity Act 1996